



# 1000 Miles Network (AP) Pte Ltd

<b>FOR CUSTOMER:</b>		<b>CUSTOMER CODE:</b>	
<b>Name:</b> XYZ Company <b>Contact:</b> John Smith <b>Tel:</b> 02-65-67884999 <b>Fax:</b> 02-65-67884000 <b>Email:</b> johnsmith@xyz.com		XYZ	
<b>COMPANY ADDRESS:</b>			
25 West Kathleen Rd, Phoenix, Arizona 88888			
<b>DESCRIPTION:</b>			
<b>Service Request ID:</b> 200612-80022 <b>Diagnosis:</b> Physical Failure – hard disk do not spin when powered on. Electrical damage to logic board, burnt chip (see picture, left). No internal damage to disk media. <b>Actions to be Taken:</b> Possible 100% Data Recovery, require clean room attention to recover data and clone to new hard disk			
<b>Cost Quotations:</b>			
<b>Items/Description</b>	<b>Unit Costs (USD)</b>	<b>Quantity</b>	<b>Total Price (USD)</b>
Full Data Recovery for IDE Hard Disk, Window Series - Basic	\$ 150.00	01	\$ 430.00
Clean Room Services, Assisted Spin	\$ 100.00		
Cloning Data to New Hard Disk	\$ 100.00		
USB2.0 External HDD 80GB/8MB part #: MD00800AXXX s/n #: MXE900300XXX	\$ 80.00		
		<b>SUB TOTAL</b>	<b>\$ 430.00</b>
		<b>GST/Tax @ 5%</b>	<b>n.a.</b>
		<b>TOTAL</b>	<b>\$ 430.00</b>
<b>Remarks:</b> Exclude shipping and handling fees			



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**TERMS AND CONDITIONS:**

This document will be recognized as a Letter of Intent to Purchase or a Purchase Order. The acceptance of the proposal shall be deemed to constitute a binding contract between XYZ and 1000 Miles Network (AP) Private Limited

**CUSTOMER ACKNOWLEDGES RECEIPT OF MATERIAL AND SERVICES INDICATED ON FACE SHEET:**

How satisfied are you with the services?

Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied

Other Comments:

<b>CUSTOMER NAME:</b>	<b>SIGNATURE &amp; DATE:</b>	<b>COMPANY STAMP:</b>

<b>SERVICE ENGINEER(S):</b>	<b>SIGNATURE &amp; DATE:</b>	<b>COMPANY STAMP:</b>

<input type="checkbox"/> Site Visit	<input type="checkbox"/> Contract
<input type="checkbox"/> Follow-Up	<input type="checkbox"/> New Installation
<input type="checkbox"/> Warranty	<input type="checkbox"/> Per Call